Palestinian Authority
Palestinian Central Bureau of Statistics
Information and Communications
Technology Household Survey, 2011,

All information in this questionnaire is only for statistical purposes only. It is considered confidential in accordance with the General Statistics Law of 2000.

Introductory data

IDSAM	Questionnaire's serial number	☐☐☐☐☐	Period number	☐☐
Locality		☐☐☐☐☐	Building number:	☐☐☐
Enumeration area's number in the Locality name		☐☐☐	Week number: …….	☐☐
Name of head of household: …………….			Sum of Household number	☐☐

Interview record

IR01	Final result of the interview	1	Completed
		2	Partially completed
		3	Traveling
		4	Unit does not exist
		5	Non at Home
		6	Refused to cooperate
		7	Doweling is vacant
		8	No Information
		9	Other / specify ………………………………..

IR02	Interviewer's name:	IR03	Interviewer's number:	☐☐☐☐
IR04	Data entry personal name:	IR05	Data entry personal number:	☐☐☐☐
IR06	Date of entry		☐☐/☐☐/2011	

Part one: The household accessibility to Information and Communications Technology

H01	Does the household have …….? 1. Yes 2. No 3. I don't know	1. Telephone	☐
		2. Radio	☐
		3. Television	☐
		4. DVD/ Video	☐
		5. Satellite	☐
		6. Palestinian Mobile	☐
		7. Israeli Mobile	☐
		8. PC printer	☐
		9. Scanner	☐
		10. Flash memory	☐
		11. Digital Camera	☐
H02	How many computers does the household have?	The number (**Skip to H04**) 0: Not Available	☐
H03	What is the main reason for not buying a computer?	1. Coast 2. Time wasting 3. The Computer is not useful (not needed) 4. No one in the household has skills to use a computer. 5. Harmful to health 6. Others (specify)…	☐
H04	Do you have internet service in the house?	1.yes , a Palestinian line 2.Yes , an Israeli line 3. Both 4. Not Available (**Skip to H07**)	☐
H05	What is the main channel for using internet in the house?	1.Dail up 2. Mobil phone 3. ADSL 4. Satellite 5. ISDN 6. Wireless 7. DSL 8. Don't know 9. Others / specify ……..	☐
H06	What is the speed of the internet you are using?	1. less than 256 kbps 2. 256 kbps 3. I don't know	☐
H07	Does any household member have an internet website?	1. Yes 2. No 3.Don't know	☐

Part two: related to individuals ten years and above (using KISH table to choose the person randomly)

Rs	Interview result	1. completed 2. can't interview the chosen individual 3.refused 4. others / specify…………	☐
PNUM	Name of the person chosen from the record	The number from individual labor force record	☐☐
SEX	Researcher: The chosen person Gender	1. Male 2.Female	☐
C01	Do you have Mobile phone?	1.yes,Palestinian mobile line 2. yes, Israeli mobile line 3. both 4. I don't have	☐
C02	Did you use the computer in any place ,during the last 12 months?	1. Yes 2. No (**Skip to C05**)	☐
C03	During the last 12 months, did you use the computer for the following purposes? 1.Yes 2. No	1. Entertainment 2. Office 3. Education / educational programs 4. Work 5. Internet 6. Others / specify	☐ ☐ ☐ ☐ ☐ ☐
C04	For which of the above mentioned purposes you use the computer mainly.	Answer ………………… code	☐
C05	Do You know what the internet service is?	1. Yes 2. No (**Skip to Gov1**)	☐
C06	During the last 12 months, did you use the computer in any place?	1. Yes, **(Skip to C09)** 2. No	☐
C07	Which one of the following reasons is the cause of not using the internet?	1. I don't know how to use the internet? 2. There is no internet service. 3. It cost too much. 4. There is no free time. 5. There is no need. 6. Others / specify.	☐ ☐ ☐ ☐ ☐ ☐
C08	Which one of the above mentioned causes is the reason for not using the internet	Answer …………………………..code	☐
C09	During the last 12 months , did you use the internet in any of the following places : 1. Yes 2. No	1. Home 2. Work 3. Place of education 4. Friends house 5. Internet coffee , public use (payed) 6. Public use internet for free (youth clubs) 7. Using mobile 8. Using lap top 9. Others / specify	☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
C10	During the last 12 months, how many times did you use the internet?	1. At least once a day. 2. At least once a week. 3. At least once a month. 4. At least once a year.	☐

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C11	Did the internet service in the last 12 months suffer from one of the following problems?	1. Regularly out of service.	☐
		2. Pressure on the providing line.	☐
		3. Slow in the speed while browsing.	☐
		4. Service disconnects.	☐
		5. Unable to access to certain web sites.	☐
		6. Unable to access to internet service.	☐
		7. Slow in downloading and uploading	☐
C12	During the last 12 months, did you face one of the following informational threatening on the internet social communication or vocational websites? 1. Yes. 2. No.	1. Virus attack through the internet.	☐
		2. Information abuses or misusing.	☐
		3. Publishing unsuitable content.	☐
		4. Stealing personal data.	☐
		5. Stealing the credit cards numbers.	☐
		6. Others / specify …..	☐
C13	During the last 12 months, did you use the internet for the following purposes? 1. Yes. 2. No.	1. Work	☐
		2. Banking and financial services.	☐
		3. Dealing with the government institutions.	☐
		4. E- Trade and marketing.	☐
		5. Knowledge and information.	☐
		6. Communication (e-mail / communication programs).	☐
		7. Schools	☐
		8. Entertainment (music and songs, films, movies ….)	☐
		9. Scientific subjects.	☐
		10. Computer and internet programs updating.	☐
		11. Woman and household related subjects.	☐
		12. Chatting and mobile SMS subjects.	☐
		13. Religious subjects.	☐
		14. News and political subjects.	☐
		15. Health subjects.	☐
		16. Others (specify)…………	☐
C14	For which of the above mentioned purposes do you mainly use the internet?	Answer ………………………….code	☐☐
C15	During the last 12 months, did you hold trade interaction through electronic ways?	1. Yes. 2. No.	☐
C16	Do you have your own e-mail?	1. Yes 2. No.	☐
C17	During the last 12 months, what were the main purposes for using your e-mail?	1. Personal corresponding 2. Work purpose 3. Study purposes 4. E-mail and marketing 5. Others / specify	☐
Gov 1	Do you have any information about electronic government in Palestine?	1. Yes. 2. No.	☐
RDI	For the researchers: (this question should be directed to holders of BA and above). During the year 2010, did you make studies, researches or other developing actions on goods or services in any field?	1. Yes. 2. No. 3. Not applicable.	☐