State of Palestine
Palestinian Central Bureau of Statistics
Information and Communications Technology
Household Survey, 2014

All information in this questionnaire is for statistical purposes only. It is considered confidential in accordance with the General Statistics Law of 2000.

Introductory data:

ID00	Questionnaire's serial number in the sample		ID01	Questionnaire's serial number in the enumeration area:	
ID02	Governorate: …………… Code: ……..		ID03	Locality: …………	
ID04	Enumeration area's number in the locality :		ID05	Building number: …….	
ID06	Name of head of household: …………….		ID07	Housing unit number	

Interview record:

		Day	Month	Year	Visit number
IR01	Visit schedule				1st visit
					2nd visit
					3rd visit
IR02	Total number of visits				

IR03	Final result of the interview	1	Completed
		2	Partially completed
		3	Household traveling
		4	No one at home
		5	Refused to cooperate
		6	Dwelling is vacant
		7	No Information
		8	Others, specify ………………………………………………………………… ……………………………..

IR04	Total number of household members		
IR05	Total number of household male members		IR06	Total number of household female members	
IR07	Total Number of **Males 10 years and over**		IR08	Total Number of Females 10 years and over	

IR09	Interviewer's name:	IR10	Interviewer's number:	
IR11	Supervisor's name:	IR12	Supervisor's number:	
IR13	Editor's name:	IR14	Editor's number:	
IR15	Coder's name:	IR16	Coder's number:	
IR17	Data entry personal name:	IR18	Data entry personal number:	
T01	Time of beginning the interview	T02	Time of ending the interview	

☐ Please check the box with X if an additional questionnaire has been used.

Section I: Household Roster

HR01	HR02	HR03	HR04	HR05	HR06
Line no.	**Names of usual HH residents (Full names)** Please give me the names of persons who usually live in your HH including children and infants, starting with the head of HH.	**What is the relationship of (name) to the head of HH?** 01 Head of HH 02 Husband/ Wife 03 Son/ Daughter 04 Father/ Mother 05 Brother/ Sister 06 Grand Father/ Mother 07 Grandchild 08 Daughter/ Son in Law 09 Other Relatives 10 Other	**Is (name) Male or Female?** 1. Male 2. Female	**What is the birthday of (name) in day/ month/year?** *Interviewer: Birthday should be taken from official documents if possible.* *Day Month Year*	*Interviewer: Compute age from birthday in HR05 and record the answer in full years.* *In case where birth date is unknown, ask for age and record it.* *Record (00) if age is less than one year and 98 if age more than 98.*
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Name H	The name of the person who answered the household section ……………………	HR01H The number in the individuals' record	☐☐
HC10	**How many television sets does the household have?**	Number (0) if not have **(go to HT28)**	☐
HC11	**Does the household have a VCR/ DVD player?**	1. Yes 2. No 3. I don't know	☐
HC24	What kind of satellite is available in the household? Instructions for the fieldworker: If the answer is yes Option 4 (go to HT28)	1. Normal dish (Free) 2. Dish involvement of 3. Via the Internet 4. Not available	1.☐ 2.☐ 3.☐ 4.☐
HT28	**No. of equipment available in household?** **Instructions for the fieildworker: If the answer to one of the branches of 1-3 is not zero, go to HT30**	A. Desktop B. Laptop C. Tablet D. Smart phone	1.☐ 2.☐ 3.☐ 4.☐
HT29	**What is the main reason for not buying a computer?**	1. Cost 2. Household members have access to computers at work, school or internet cafe 3. Household has no need for acomputer 4. No one in the household know how to use a computer. 5. Harmful to health 6. Time wasting 7. Illiteracy 8. Need special equipment/software 9. others, specify …………………………………………	1.☐ 2.☐ 3.☐ 4.☐ 5.☐ 6.☐ 7.☐ 8.☐ 9.☐
HT30	**Do you have Internet service in the house?**	1. Yes, a Palestinian supplier 2.Yes, an Israeli supplier 3. Both 4. Not available **(Skip to HT34)**	☐
HT31	**What is the main type of connection for using Internet in the house?**	1.Dail up 2. Mobile phone 3. ADSL 4.TV Satellite 5. Wireless 6. Cables (from service providers) 7. Neighbors 8. Slice Israeli 9. Others / specify ……..	☐
HT32	**How many househld members use the Internet?**	Number:…………………………………………… ..	☐☐
HT33	**What is the speed of the Internet?** **For the fieldworkers: after answering this question (Skip to HT34)**	1. less than 256 kbps 2. 256 kbps 3. 1 megabyte and more 4. I don't know	☐

HT34	**Which of the following reasons is the cause for not having Internet at home?**	1. Do not need the Internet (not useful, not interesting, lack of local content)	1. ☐
		2. Have access to the Internet elsewhere	2. ☐
		3. Lack of confidence, knowledge or skills to use the Internet	3. ☐
		4. Cost of the equipment is too high	4. ☐
		5. Cost of the service is too high	5. ☐
		6. Privacy or security concerns	6. ☐
		7. Internet service is not available in the area	7. ☐
		8. Internet service is available but it does not correspond to household needs (e.g. quality, speed)	8. ☐
		9. Cultural reasons (e.g. exposure to harmful content)	9. ☐
HT35	**Does the household have a land line?**	1.Yes, a Palestinian line 2.Yes, an Israeli line 3. No	☐
HT36	**No. of mobile phone lines available in the household?**	1. Palestinian Mobile Line (Jawal)	1. ☐☐
		2. Palestinian Mobile Line (Wataniya)	2. ☐☐
		3. Israeli Mobile Line	3. ☐☐
		4. Other mobile phone, specify …	4. ☐☐

CH00	**Are there any individuals in the household aged 5-17?** **(Interviewer: Check whether the household has children aged 5-17)**	1. Yes 2. No (*go to section three –individuals aged 10 and above*)	☐
**Questions CH01 to CH09 are to be asked to one of the parents or any eligible member of a household that has children in the 5-17 years age group. The questions shall not be addressed directly to the child.**
CH01	**Does the household monitor the type of programs watched by the children?**	1. Yes, always 2. Yes, sometimes 3. No	☐
CH02	**Does the household control the number of hours spent watching television by children?**	1. Yes, always 2. Yes, sometimes 3. No	☐
CH03	**Does any child in the household use a computer?**	1. Yes, always 2. Yes, sometimes 3. No (*go to CH11*)	☐
CH04	**Does the household monitor the type of computer programs used by the children?**	1. Yes, always 2. Yes, sometimes 3. No	☐
CH05	**Does the household control the daily hours of computer use by children?**	1. Yes, always 2. Yes, sometimes 3. No	☐
CH06	**Does the household control the type of Internet programs used by the children?**	1. Yes, always 2. Yes, sometimes 3. No 4. No Internet use by children (*go to CH11*)	☐
CH07	**Does the household control number of hours of Internet use by children?**	1. Yes, always 2. Yes, sometimes 3. No	☐
CH08	**Do children use the Internet for the following purposes?**	1. Entertainment (games, music and songs, movies…etc.) 2. Study 3. Knowledge 4. Chat 5. Correspondence (e-mails, telecommunication programs…etc.)	1.☐ 2.☐ 3.☐ 4.☐ 5.☐
CH09	*Parental rules applying to children's Internet use*	1. Give out personal information 2. Buy goods or services online 3. Talk to people they don't know in real life 4. Use chat rooms 5. Download movies, videos, images, TV programs or music 6. Download or play games	1.☐ 2.☐ 3.☐ 4.☐ 5.☐ 6.☐
CH10	*Protective measures taken by parents at home*	1. Placing the computer in a public area of the house (by age group of child) 2. Installing Internet filter software on the computer the child uses at home 3. Installing monitoring software on the computer the child uses at home 4. Talking to the child about what s/he is doing or did online 5. Sitting with your child when s/he is on the Internet	1.☐ 2.☐ 3.☐ 4.☐ 5.☐

Name	Name of individual selected from the register: ………..	HR0A: Number in register of individuals	☐☐
Res	Interview result: Interviewer: If the result of the interview is 3 -5, conclude the interview	1. Completed 2. Partially completed 3. Unable to interview the selected individual 4. Refused to be interviewed 5. Other (specify)……	☐
Pr01	What is your refugee status?	1. Registered refugee 2. Not registered refugee 3. Not refugee	☐
Pr02	What is your school attendance status?	1. Currently attending school 2. Attended school at some time and left before completing any level 3. Attended school and graduated 4.Never attended school	☐
Pr03	How many years did (name) successfully complete? Interviewer: Record (00) if number of years of schooling is less than one year.		☐☐
Pr04	What is the educational attainment?	1. Illiterate 2.Can read and write 3. Elementary 4. Preparatory 5. Secondary 6. Associate diploma 7. Bachelor 8. High diploma 9. Master 10.Ph.D.	☐☐
Pr05	What was the labor force status during the week preceding the visit day? *Interviewer:(4 to 11) go to Pr07*	1. Worked 1-14 hrs. 2. Worked 15 hrs and more 3. Was seeking work last week 4. Did not seek work because discouraged 5. Was seeking work last week 6. Did not seek work because discouraged 7. Studying/ training 8. Housekeeping 9. Disability/ aging/ illness 10. Have another source of income/ retired 11. others, specify ………………………………………………	☐☐
Pr06	What is the main occupation?		☐☐☐☐☐☐
Pr07	What is your marital status? (for persons 12 years and above)	1. Single 2. Engaged 3. Married 4. Divorced 5. Separated 6. Widower 9. Not applicable	☐
Pr08	What is the educational attainment of head of HH	1. Illiterate 2.Can read and write 3. Elementary 4. Preparatory 5. Secondary 6. Associate diploma 7. Bachelor 8. High diploma 9. Master 10. Ph. D.	☐☐
PT42	Do you have mobile phone?	1. Yes 2. No (**Skip to PT44)**	☐
PT43	No. of mobile phone lines you have.	1. Palestinian Mobile Line (Jawal) 2. Palestinian Mobile Line (Wataniya) 3. Israeli Mobile Line 4. Other mobile phone, specify …	1. ☐☐ 2. ☐☐ 3. ☐☐ 4. ☐☐
PT44	Did you use a computer (desktop, laptop, tablet) in any place ,during the last 12 months?	1. Yes 2. No (**Skip to PT47)**	☐

PT45	During the last 12 months, did you use the computer for the following purposes?
	   1. Yes
	   2. No
		1. Entertainment
		
		2. Office
		
		3. Education / educational programs
		
		4. Work
		
		5. Internet
		
		6. others, specify ………………………………………………
			1.☐
			2.☐
			3.☐
			4.☐
			5.☐
			6.☐

PT46	For which of the aforementioned purposes do you mainly use the computer?	Answer ………………… code	☐
PT47	Do you know what Internet service is?	1. Yes, and I use it (regardless of the tool) 2. Yes, I don't use it (**Skip to PT59)** 3. No, I don't know anything about Internet service (**Skip to PT59)**	☐

PT48	**During the last 12 months, did you use the Internet via mobile phone?**	1. Yes 2. No	☐

PT49	**During the last 12 month , did you use the Internet in any of the following places :**
	    1. Yes
	    2. No
		1. Home
		
		 2. Work
		
		 3. Place of education
		 4. Friends' house
		 5. Internet coffee shop , public use (paid)
		 6. Public use internet for free (youth clubs)
		 7. others, specify
		 ……………………………………………………………
			1.☐
			 2.☐
			 3.☐
			 4.☐
			 5.☐
			 6.☐
			 7.☐

PT50	**During the last 12 months, did you use the Internet for the following purposes?**
	    1. Yes.
	    2. No.
		1. getting information about goods or services
		 2. getting information related to health or health services.
		 3. getting information from general government organizations.
		 4. interacting with general government organizations
		 5. sending or receiving e-mail
		 6. telephoning over the Internet/VoIP
		 7. posting information or instant messaging
		 8. purchasing or ordering goods or services
		 9. Internet banking
		 10. education or learning activities
		 11. playing or downloading video games or computer games
		 12. downloading movies, images, music, watching TV or video, or listening to radio or music
		 13. downloading software
		 14. reading or downloading online newspapers or magazines, electronic books
		 15. others, specify
		 …………………………………………………………
			1.☐
			 2.☐
			 3.☐
			 4.☐
			 5.☐
			 6.☐
			 7.☐
			 8.☐
			 9.☐
			 10.☐
			 11.☐
			 12.☐
			 13.☐
			 14.☐
			 15.☐

PT51	**For which of the aforementioned purposes do you mainly use the Internet?**	Answer …………………….code	☐☐
PT52	**During the last 12 months, how many times did you use the Internet?**	1. At least once a day. 2. At least once a week. 3. At least once a month. 4. At least once a year.	☐
PT53	**During the last 12 months, did you use social media networks (Facebook, Twitter)?**	1. Yes 2. No (*Skip to PT56*)	☐
PT54	**Usually, how many times did you spend on social networks per day in minutes?**	…………………………………………………………minutes	☐☐☐

PT55	**During the last 12 months, did you use social media networks for the following purposes?** **1. Yes, always** **2. Yes, sometimes** **3. No**	1. Acquaintance 2. Games and entertainment 3. Use the Internet to make phone calls 4. Debate and dialogue on political topics 5. Debate and dialogue on religious topics 6. Debate and dialogue on cultural and literary topics 7. Debate and dialogue on topics of heritage	1.☐ 2.☐ 3.☐ 4.☐ 5.☐ 6.☐ 7.☐

PT56	**During the last 12 months, did you face one of the following threats on Internet social communication or vocational websites?**
	   1. Yes.
	   2. No.
		1. Virus attack through the Internet.
		2. Information abuse or misuse.
		3. Publishing unsuitable content.
		3. Stealing personal data.
		4. Stealing credit card numbers.
		 6. Others, specify
		………………………………………………………..
			1.☐
			2.☐
			3.☐
			4.☐
			5.☐
			6.☐

PT57	**Do you have your own e-mail?**	1. Yes 2. No (*Skip to PT59*)	☐
PT58	**During the last 12 months, what were the main purposes for using your e-mail?**	1. Personal correspondence 2. Work purposes 3. Study purposes 4. E-mail and marketing 5. Others , specify …………………………………………………………	1.☐ 2.☐ 3.☐ 4.☐ 5.☐
PT59	**For field workers: (this question should be directed to holders of a BA and above).** **During 2013, did you make studies, research or other acts to develop goods or services in any field?**	1. Yes. 2. No. 3. Not applicable.	☐