



**Palestinian Central Bureau of Statistics**  
**Survey of Public perception on status of justice in Palestine, 2015**

All information in this questionnaire are used merely and solely for statistical purposes and are considered confidential in accordance with the General Statistics Law of 2000

<b>ID00-Serial number of questionnaire in the sample:</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>	<b>ID03-Number of enumeration area in the locality</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
<b>ID01- Governorate: --</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>	<b>ID04-Number of questionnaire in enumeration area</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
<b>ID02- Locality: --</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>	

<b>ID05-</b>	<b>Family information</b>	
1.	Name of head of household:	.....
2.	Landline phone number:	<div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
3.	Mobile phone number:	<div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>
<b>ID06-</b>	<b>Family references:</b>	
1.	Full name:	.....
2.	Mobile number:	<div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>

**Interview record**

IR01-Schedule of visits	Day	Month	Time		
			Hour	Minute	
First visit					Start- First visit
					End- First visit
Second visit					Start- Second visit
					End- Second visit

<b>IR02- Result of interview:</b>	1.	Completed	6.	No information available	<div style="border: 1px solid black; width: 20px; height: 20px;"></div>
	2.	Partially completed	7.	Non-existing unit	
	3.	Family is travelling	8.	Uninhabited residential unit	
	4.	No one at home	9.	Other (specify).....	
	5.	Refusal to cooperate, reason .....			

<b>IV</b>	<b>Family members who are 18 years old and up</b>
<b>IV01-Number of family male members age 18 years and above</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>	<b>IV02-Number of family female members age 18 years and above</b> <div style="display: flex; justify-content: space-around; width: 100%;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>

<b>IK01- Name of researcher:</b>	<b>IK02 Researcher's number:</b>	Date:     /     / 2015
<b>IK03: Name of supervisor:</b>	<b>IK04 Supervisor's number</b>	Date:     /     / 2015
<b>IK05- Name of auditor:</b>	<b>IK06: Auditor's number:</b>	Date:     /     / 2015
<b>IK07- Name of coder:</b>	<b>IK08: Coder's number: :</b>	Date:     /     / 2015
<b>IK09- Name of data entry clerk:</b>	<b>IK10 Data-entry clerk's number:</b>	Date:     /     / 2015

Section 1: Social background				
<b>B01</b>	Sex	1. Male	2. Female	<input type="checkbox"/>
<b>B02</b>	Age in full years (18 and above)			<input type="checkbox"/> <input type="checkbox"/>
<b>B03</b>	Marital status	1. Single 2. Marriage contract for the first time without consummation of marriage 3. Married	4. Divorced 5. Widower/Widow 6. Separated	<input type="checkbox"/>
<b>B04</b>	Number of family members			<input type="checkbox"/> <input type="checkbox"/>
<b>B05</b>	Relationship to head of household	01. Head of family 02. Husband/wife 03. Son/Daughter 04. Father/mother 05. Brother/Sister	06. Grandfather/grandmother 07. Grandson/Granddaughter 08. Daughter/Son-in-law 09. Other relatives 10. Others	<input type="checkbox"/> <input type="checkbox"/>
<b>B06</b>	Education	1. Illiterate 2. Conversant 3. Elementary school 4. Preparatory school 5. Secondary school	6. Diploma 7. B.A. 8. Advance diploma 9. M.A. and higher	<input type="checkbox"/>
<b>B07</b>	<p>Relation to work force during the last week? Note: temporary absence should be recorded as regular work hours</p> <p><u>For individuals who answered this question from the options (4-9), skip to question B09</u></p>	<p>1. Worked 1-14 hours 2. Worked 15 hours and up 3. Unemployed but had worked previously <u>Searching for work during the past four weeks</u> 4. Unemployed but had never worked before <u>Searching for work during the past four weeks</u> 5. Left work for studying/training</p>	<p>6. Dedicated to housework 7. Disability/old age/illness 8. Availability of income/retirement allowance 9. Other/specify.....</p>	<input type="checkbox"/>
<b>B08</b>	Sector you work/worked in?	1. Private (national) 2. Private (foreign) 3. Central government 4. Local authority 5. Foreign government	6. Charitable commission or society/Not-for-profit organizations 7. UNRWA 8. International agency 9. Other/ specify....	<input type="checkbox"/>
<b>B09</b>	Net average monthly income of the family in Shekels	1. Less than 2500 NIS 2. 2500-3500 NIS 5. Refused to answer	3. 3501-5000 NIS 4. More than 5000 NIS	<input type="checkbox"/>

Section 2: Relationship with institutions of justice and security sectors			
<b>R01</b>	Did you resort/call/interact/communicate with any Israeli side/security agencies within the past 12 months?	1. Yes 2. No <b>Move to question R03</b>	<input type="checkbox"/>
<b>R02</b>	Which of the Israeli sides/security agencies did you resort/call/interact/communicate with during the past 12 months (including arrest and detention) 1. Yes 2. No	1. Israeli police	<input type="checkbox"/>
		2. Civil courts	<input type="checkbox"/>
		3. Military courts	<input type="checkbox"/>
		4. Civil prisons	<input type="checkbox"/>
		5. Military prisons	<input type="checkbox"/>
		6. Israeli army	<input type="checkbox"/>
		7. Other official Israeli side/specify....	<input type="checkbox"/>
<b>R03</b>	Did you resort/call/interact/communicate with any of the institutions of the justice and Palestinian security sector during the past 12 months:  1. Yes 2. No  <b><u>Note: if the answer to all the options of this question is no, then move to question R11</u></b>	1. Palestinian civil police	<input type="checkbox"/>
		2. Regular courts	<input type="checkbox"/>
		3. Sharia' (religious) courts/Church courts	<input type="checkbox"/>
		4. Military courts	<input type="checkbox"/>
		5. Civil prisons (Correction and rehabilitation centers)	<input type="checkbox"/>
		6. Public prosecution	<input type="checkbox"/>
		7. Palestinian security forces (preventive security, intelligence, etc.)	<input type="checkbox"/>
		8. Ministry of Justice	<input type="checkbox"/>
		9. Ministry of Interior	<input type="checkbox"/>
<b>R04</b>	What is the nature of the case/service for which you communicated/resorted/interacted with institutions of the Palestinian sector of justice and security during the past 12 months:  1. Yes 2. No	1. Traffic accident/ ticket	<input type="checkbox"/>
		2. Property/car theft	<input type="checkbox"/>
		3. Cases of violence (fight/assault)	<input type="checkbox"/>
		4. Political/intellectual reasons	<input type="checkbox"/>
		5. Land disputes	<input type="checkbox"/>
		6. Work disputes/injuries	<input type="checkbox"/>
		7. Insurance cases	<input type="checkbox"/>
		8. Financial cases	<input type="checkbox"/>
		9. Cases of domestic violence	<input type="checkbox"/>
		10. Custody cases (custody of children after divorce or separation)	<input type="checkbox"/>
		11. Inheritance cases	<input type="checkbox"/>
		12. Divorce/marriage cases	<input type="checkbox"/>
		13. Alimony cases	<input type="checkbox"/>
		14. Visit to prisons (correction and rehabilitation centers)	<input type="checkbox"/>
		15. Requesting a service	<input type="checkbox"/>
		16. Other/specify	<input type="checkbox"/>
<b>R05</b>	If you had resorted /called /interacted	1. Applicant (filing a complaint)	

	/communicated with any of the institutions of the Palestinian sector of justice and security during the past 12 months, what was your legal capacity? (Last communication or interaction)	2. Respondent 3. Witness 4. Expert (like an assessor for car accidents and theft...) 5. Visit to prisons (correction and rehabilitation centers) 6. Requesting a service 7. Other/specify .....	<input type="checkbox"/>
<b>R06</b>	Did you get legal aid from any side? (for the last communication or interaction)	1. Yes                      2. No ( <b>move to R09</b> ) 8. Not applicable ( <b>move to R09</b> )	<input type="checkbox"/>
<b>R07</b>	If you had received legal aid, who provided it: (last communication or interaction)	1. Independent lawyer 2. Bar association 3. Civil society organizations 4. Legal clinics at universities 5. PA institutions (Ministry of prisoners affairs, Department for Wall and settlement affairs, Ministry of Justice, etc.)	<input type="checkbox"/>
<b>R08</b>	If you had received legal aid from any side, was it for free? (Last communication or interaction)	1. Yes, fully.            2. Yes, partially. 3. No	<input type="checkbox"/>
<b>R09</b>	What is your level of satisfaction with the way Palestinian courts/institutions of Palestinian justice and security sector handled the case during the past 12 months? (Last communication or interaction)	1. Strongly unsatisfied 2. Unsatisfied 3. Satisfied ( <b>Move to question R11</b> ) 4. Strongly satisfied ( <b>Move to question R11</b> )	<input type="checkbox"/>
<b>R10</b>	If you are not satisfied with the performance of the Palestinian courts/institutions of the justice and security sector in handling your case, what was the reason for your dissatisfaction?	1. Case follow up procedures/service took a long time Palestinian courts/institutions of the justice and security sector did not have the technical or human capacities to properly fulfill their work 2. I did not feel that my case/requested service was not taken seriously 3. I did not feel that the exerted effort was adequate to help me get justice 4. I did not feel that I received the necessary help for reasons related to my academic or job level or to political, religious affiliation or to gender 5. Lack of judges/employees specialized in my case 6. Court rulings were not fair 7. Israeli courts prevented Palestinian courts/institutions of justice and security from properly performing their job. 8. I was not shown respect at court/institutions of Palestinian justice and security justice 9. I was asked directly or implicitly to give a bribe 10. I was discriminated against for reasons related to academic and professional status or political, religious affiliation, or gender 11. Other/specify .....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>R11</b>	In general, if you faced failure to	1. The judge at court	<input type="checkbox"/>

	perform as required or abuse of power by ...are you aware of how you can complain against it? 1. Yes, fully 2. Yes, partially 3. I don't know at all	2. Prosecutor/member of prosecution/ representative of the prosecution 3. Your lawyer	<input type="checkbox"/> <input type="checkbox"/>
<b>R12</b>	If you face conflicts or disputes in the future with any party, would you resort to courts or the official judiciary?	1. Yes 2. No ( <b>move to R14</b> )	<input type="checkbox"/>
<b>R13</b>	If you face conflicts and disputes in the future with any party, and decided to resort to court, the reason would be: 1. Yes 2. No	1. Courts are the only legitimate/legal party through which conflicts are resolved 2. Courts are capable of preventing violence 3. Justice is guaranteed through resorting to courts 4. Non-formal or tribal justice is unfair 5. Non-formal or tribal justice is ineffective 6. Laws that courts refer to are clear and comprehensive and take into consideration all the contentious aspects 7. Courts can issue rulings for all cases without family, political party or movement, sex, or age considerations. 8. Case follow up procedures and resolution in courts are quick 9. Courts have competent judges to deal with my case 10. Laws that courts work with are based on human rights principles. 11. Other/specify.....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>R14</b>	If you face conflicts or disputes in the future with any party, and you decide not to resort to court, the reason for that would be:  1. Yes 2. No	1. I don't trust courts 2. I cannot get my rights through courts 3. Court cases take long time to be resolved 4. Resorting to courts is very expensive and I cannot afford it financially (including lawyers' fees) 5. Official justice system is corrupt 6. Tribal and non-formal justice system is quicker 7. I have no idea whatsoever as to how one files a claim with the courts 8. Social traditions and norms prevent me from filing a complaint with the courts 9. I might be discriminated against because of my sex 10. Tribal and non-formal justice is more fair 11. Other/ specify .....	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
<b>R15</b>	During the past 12 months, have you been a victim or a witness to a crime?	1. Yes 2. No ( <b>Move to R23</b> )	<input type="checkbox"/>
<b>R16</b>	Did you report or file a complaint about the incident with the Palestinian police/security agencies?	1. Yes 2. No ( <b>Moe to R21</b> )	<input type="checkbox"/>

<b>R17</b>	If you have reported the incident to the Palestinian police/security agencies, how long did it take from the time you reported/complained to the time in which the police handled the case (in number of days)? <b><u>The researcher should record (999) if the person is unaware of the duration</u></b>		<input type="text"/> <input type="text"/> <input type="text"/>
<b>R18</b>	If you had filed a complaint with the Palestinian police/security agencies, what was the result? 1. Yes 2. No 8. N/A 9. I don't know	1. The Palestinian police/security agencies initiated an investigation into the case	<input type="text"/>
2. The case was transferred to the public prosecution		<input type="text"/>	
3. The case led to the charging of the perpetrator		<input type="text"/>	
4. The court ruling was respected and enforced		<input type="text"/>	
<b>R19</b>	What is your level of satisfaction with the Palestinian police/security agencies' engagement with the case?	1. Absolutely Dissatisfied 2. Dissatisfied 3. Satisfied (Move to R23) 4. Very satisfied (Move to R23) 8. Not applicable because he is not part of the case (Move to R23)	<input type="text"/>
<b>R20</b>	If you were dissatisfied with the Palestinian police/security agencies' performance, what was the reason behind that?  1. Yes 2. No 8. N/A  <b><u>After answering all questions, move to R23</u></b>	1. Case follow up procedures took too long	<input type="text"/>
2. Investigations were not up the required standard		<input type="text"/>	
3. The police did not have the technical or human capacities to properly perform their work		<input type="text"/>	
4. The Israeli restrictions prevented the police from properly performing their work		<input type="text"/>	
5. I did not feel that my case was taken in serious consideration		<input type="text"/>	
6. I was not respected at the police station /Palestinian security agencies		<input type="text"/>	
7. I did not feel that the efforts exerted were adequate to help me get justice		<input type="text"/>	
8. I was asked directly or implicitly to give a bribe		<input type="text"/>	
9. I did not feel that I received the necessary assistance due to reasons related to my academic or professional status or political or religious affiliation		<input type="text"/>	
10. Lack of privacy or confidentiality at the police/security agencies to protect the information		<input type="text"/>	
11. My case was ignored because I am a woman		<input type="text"/>	
12. My privacy and dignity were not preserved		<input type="text"/>	
13. Other/specify .....		<input type="text"/>	

<b>R21</b>	<p>If you haven't reported to the police the crime that you have been the victim of or the witness thereof, what was the reason that prevented you from doing that?</p> <p>1. Yes 2. No</p>	1. I did not know the number for the police	<input type="checkbox"/>
		2. I tried to call the police previously and didn't get a response	<input type="checkbox"/>
		3. The police does not have the adequate power to protect me	<input type="checkbox"/>
		4. Lack of confidentiality at the police	<input type="checkbox"/>
		5. One of my family members prevented me from filing a complaint whether the father/mother/brothers/sisters	<input type="checkbox"/>
		6. Fear of the scandal	<input type="checkbox"/>
		7. I don't trust the police	<input type="checkbox"/>
		8. I wanted to avoid the bureaucratic procedures of the police	<input type="checkbox"/>
		9. I was afraid that the police might abuse its power against me	<input type="checkbox"/>
		10. Fear of blame from the society	<input type="checkbox"/>
		11. Fear from discrimination against me based on sex	<input type="checkbox"/>
		12. Other/specify .....	<input type="checkbox"/>
<b>R22</b>	<p>If you haven't reported to the police the crime that you have been victim of or witness thereof, what did you do instead?</p> <p>1. Yes 2. No</p>	1. I called my personal contacts within the PA	<input type="checkbox"/>
		2. I called friends and relatives	<input type="checkbox"/>
		3. I went to one of the civil society organizations for advice	<input type="checkbox"/>
		4. I took justice in my own hand	<input type="checkbox"/>
		5. I resorted to a leader or the leading figure within my tribe	<input type="checkbox"/>
		6. I resorted to civil society organizations	<input type="checkbox"/>
		7. I resorted to the media	<input type="checkbox"/>
		8. I did nothing and remained silent	<input type="checkbox"/>
		9. Other/specify .....	<input type="checkbox"/>
<b>R23</b>	<p>To what extent do you believe that Palestinian police members are performing their duties according to the law?</p>	1. A very large extent	<input type="checkbox"/>
		2. Large extent	
		3. A small extent	
		4. They do not perform their duties according to the law at all	
		9. I don't know	
<b>R23_1</b>	<p>If you faced a failure to perform as required or abuse of power by the Palestinian police, do you know how you can complain against the police?</p> <p>1. Yes      2. No</p>		<input type="checkbox"/>
<b>R23_2</b>	<p>Have you or (anyone you know) filed a complaint form against the Palestinian police?</p> <p>1. Yes      2. No</p>		<input type="checkbox"/>
<b>R23_3</b>	<p>If anyone had filed a complaint against the Palestinian police, do you think there will be a result for this complaint?</p> <p>1. Yes      2. No</p>		<input type="checkbox"/>

<b>R24</b>	Do you know: 1. Yes, fully 2. Yes, partially 3. I don't know at all	1. How to file a lawsuit against an individual or institution	<input type="checkbox"/>
		2. What are the limits of lawyers' powers	<input type="checkbox"/>
		3. What are the limits of police powers	<input type="checkbox"/>
		4. What are the limits of public prosecution powers	<input type="checkbox"/>
		5. What are the limits of judges' powers	<input type="checkbox"/>
		6. What are the duties and powers of the Ministry of Justice	<input type="checkbox"/>
		7. What are the duties and powers of the Palestinian Bar Association	<input type="checkbox"/>
<b>R25</b>	Do you see in the Israeli occupation and its procedures on the ground as an obstacle to the strengthening of the rule of law? 1. Yes 2. No ( <b>Move to question R27</b> )		<input type="checkbox"/>
<b>R26</b>	Please specify the nature of the Israeli occupation's restrictions that you see have obstructed/are obstructing the work of the institutions of the Palestinian justice and security sectors?  1. Yes 2. No 8. N/A 9. I don't know	1. The PA is unable to hold Israelis who commit crimes in Palestinian territories accountable	<input type="checkbox"/>
		2. The Palestinian police needs to coordinate its movement in order to access areas B and C	<input type="checkbox"/>
		3. The Israeli occupation obstructed the work of the PLC by detaining its members and thus obstructed the legislative aspect for the laws	<input type="checkbox"/>
		4. The Palestinian police is unable to access areas isolated behind the Wall	<input type="checkbox"/>
		5. The legal annex of Paris Protocol is unfair and unclear and serves the Israeli side at the account of the Palestinian side	<input type="checkbox"/>
		6. The PA is unable to oblige witnesses living in areas B or C to attend court sessions	<input type="checkbox"/>
		7. The PA is unable to arrest accused Palestinians who flee to Israel	<input type="checkbox"/>
		8. Other/specify.....	<input type="checkbox"/>
<b>R27</b>	Do you think that you bear part of the responsibility for supporting the rule of law or does the responsibility or that fall completely on the shoulders of the state of Palestine?	1. I bear part of the responsibility for supporting the rule of law	<input type="checkbox"/>
		2. The full responsibility lies with the state of Palestine	
<b>R28</b>	Please mention everything that you believe is your personal responsibility in supporting the rule of law: 1. Yes 2. No	1. Respecting the law	<input type="checkbox"/>
		2. Not interfering/obstructing the work of the police, or the public prosecution, or the courts	<input type="checkbox"/>
		3. Report any criminal act to the policed	<input type="checkbox"/>
		4. Refraining from resorting to any alternative to the formal justice sector	<input type="checkbox"/>
		5. Refraining from being a party to any suspicious corruption operation	<input type="checkbox"/>
		6. Refraining from threatening or distorting the reputation of the victim or the witness	<input type="checkbox"/>
		7. Support the police in its efforts to maintain stability or security	<input type="checkbox"/>



**Section 3: Satisfaction with institutions of the justice and security sectors**

S01	Please specify the extent of your satisfaction with Palestinian regular courts and the religious courts (Sharia' courts and church courts) in terms of the following:	Items	A. Palestinian regular courts	B. Religious courts (Sharia' and church courts)
1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know		1. Speed with which rulings are concluded	<input type="checkbox"/>	<input type="checkbox"/>
		2. Waiting period inside the court chamber	<input type="checkbox"/>	<input type="checkbox"/>
		3. Degree of equality in dealing with individuals before the law	<input type="checkbox"/>	<input type="checkbox"/>
		4. Independence of courts from partisan influences	<input type="checkbox"/>	<input type="checkbox"/>
		5. Independence of courts from influence of personal, family, and tribal influences	<input type="checkbox"/>	<input type="checkbox"/>
		6. Fairness of rulings issued by courts	<input type="checkbox"/>	<input type="checkbox"/>
		7. Capacity of courts' clerks	<input type="checkbox"/>	<input type="checkbox"/>
		8. Sufficiency of number of court clerks available now	<input type="checkbox"/>	<input type="checkbox"/>
		9. Personal skills of court clerks	<input type="checkbox"/>	<input type="checkbox"/>
		10. Cleanliness, order and readiness of courts	<input type="checkbox"/>	<input type="checkbox"/>
		11. Guiding signs inside the courts	<input type="checkbox"/>	<input type="checkbox"/>
		12. Organization of times of court session	<input type="checkbox"/>	<input type="checkbox"/>
		13. System of lining up inside the courts	<input type="checkbox"/>	<input type="checkbox"/>
		14. Feeling safe inside the court rooms	<input type="checkbox"/>	<input type="checkbox"/>
		15. Information services in the courts	<input type="checkbox"/>	<input type="checkbox"/>
		16. Ease of access to courts	<input type="checkbox"/>	<input type="checkbox"/>
		17. Courts' adaptation to meet the needs of the disabled	<input type="checkbox"/>	<input type="checkbox"/>
		18. Competence of judges	<input type="checkbox"/>	<input type="checkbox"/>
		19. Availability of judges who are specialized in social cases	<input type="checkbox"/>	<input type="checkbox"/>

<b>S02</b>	To what extent are you satisfied with the performance of courts in handling the following:  1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know	1. Fraud crimes	<input type="checkbox"/>
		2. Murders	<input type="checkbox"/>
		3. Theft	<input type="checkbox"/>
		4. Destroying properties	<input type="checkbox"/>
		5. Drugs	<input type="checkbox"/>
		6. Domestic violence (against women, children, youth, elderly)	<input type="checkbox"/>
		7. Personal status: marriage, divorce, inheritance, custody, alimony	<input type="checkbox"/>
		8. Corruption cases	<input type="checkbox"/>
		9. Land disputes	<input type="checkbox"/>
		10. Financial claims	<input type="checkbox"/>
		11. Insurance cases	<input type="checkbox"/>
		12. Work injuries	<input type="checkbox"/>
		13. Honor killings	<input type="checkbox"/>
		14. Juvenile cases	<input type="checkbox"/>
		15. Violence against individuals with special needs	<input type="checkbox"/>
<b>S03</b>	To what extent are you satisfied with the role of prosecution in: 5. Not satisfied at all 6. Not satisfied 7. Satisfied 8. Very satisfied 9. I don't know	1. Complaints filed by citizens	<input type="checkbox"/>
		2. Filing a criminal lawsuit	<input type="checkbox"/>
		3. Procedures undertake during any investigation	<input type="checkbox"/>
		4. Integrity and independence of public prosecution	<input type="checkbox"/>
		5. Respect of personal privacy	<input type="checkbox"/>
		6. Competence of prosecution's personnel	<input type="checkbox"/>
		7. Respect of privacy when interrogating women or children	<input type="checkbox"/>
<b>S04</b>	To what extent are you satisfied with the performance of the police in: 9. Not satisfied at all 10. Not satisfied 11. Satisfied 12. Very satisfied 9. I don't know	1. Effectiveness of the police in enforcing court rulings	<input type="checkbox"/>
		2. Ease of contacting the police through the phone	<input type="checkbox"/>
		3. Sufficiency of police stations in the area where you live	<input type="checkbox"/>
		4. Seriousness of police in dealing with requests of assistance submitted to them	<input type="checkbox"/>
		5. The response time of police to requests of assistance submitted to them	<input type="checkbox"/>
		6. Ability of the police to arrest anyone anywhere	<input type="checkbox"/>
		7. Efficiency and effectiveness of the investigations undertaken by the police	<input type="checkbox"/>
		8. Extent of police compliance with the laws and procedures that govern their work	<input type="checkbox"/>
		9. Extent of police's respect of personal privacy	<input type="checkbox"/>
		10. Family protection unit's handling of cases of violence against women	<input type="checkbox"/>
		11. Police performance in dealing with juveniles	<input type="checkbox"/>
<b>S05</b>	To what extent are you satisfied with the judges in terms of: 1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know	1. Number of current working judges at courts	<input type="checkbox"/>
		2. Competence of judges	<input type="checkbox"/>
		3. Experience of judges	<input type="checkbox"/>
		4. Qualifications of judges	<input type="checkbox"/>
		5. Independence of judges	<input type="checkbox"/>
		6. Fairness of judges	<input type="checkbox"/>

<b>S06</b>	To what extent are you satisfied with the lawyers in terms of: 1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know	1. Qualifications of lawyers	<input type="checkbox"/>
		2. Competence of lawyers	<input type="checkbox"/>
		3. Ease of access to lawyers	<input type="checkbox"/>
		4. Cost of hiring lawyers	<input type="checkbox"/>
		5. Sufficiency of number of lawyers in the Palestinian territories	<input type="checkbox"/>
		6. Integrity of lawyers in their handling of cases	<input type="checkbox"/>
<b>S07</b>	To what extent are you satisfied with the Ministry of Justice in terms of: 1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know	1. Ability of the Ministry to defend the independence of the judiciary	<input type="checkbox"/>
		2. Ability of the Ministry to lead the reform process within the justice sector	<input type="checkbox"/>
		3. Providing relevant parties with information regarding legal rights	<input type="checkbox"/>
		4. Ability of the Ministry to guarantee the protection of rights of vulnerable groups	<input type="checkbox"/>
		5. Legal aid services provided by the Ministry	<input type="checkbox"/>
		6. Ability of the Ministry in confronting the violations of human rights by Israeli actors	<input type="checkbox"/>
		7. Ability of the Ministry in confronting the violations of human rights by Palestinian security agencies	<input type="checkbox"/>
		8. Obtaining all official certified papers easily	<input type="checkbox"/>
		9. Ministry's handling of complaints filed by citizens	<input type="checkbox"/>
		10. Obtaining certificate of no criminal record easily	<input type="checkbox"/>
		11. Ability of the Ministry to support and develop the process of Palestinian legislative process	<input type="checkbox"/>
<b>S07_1</b>	To what extent are you satisfied with the services of the Ministry of Interior in general:	1. Not satisfied at all	<input type="checkbox"/>
		2. Not satisfied	
		3. Satisfied	
		4. Very satisfied	
		5. I don't know	
<b>S08</b>	To what extent are you familiar with procedures of filing a claim with institutions of the justice and security sector: 1. Good knowledge 2. Basic knowledge 3. I have no idea	1. Regular courts	<input type="checkbox"/>
		2. Religious courts (Sharia' and church courts)	<input type="checkbox"/>
		3. Military courts	<input type="checkbox"/>
		4. Public prosecution	<input type="checkbox"/>
		5. Procedures for filing a complaint with the Palestinian civil police	<input type="checkbox"/>
		6. Palestinian security forces (preventive security, intelligence, etc.)	<input type="checkbox"/>
		7. Ministry of Justice	<input type="checkbox"/>

Section 4: Trust in the justice sector			
<b>T1</b>	Are you confident: 1. Not confident at all 2. Not confident 3. Confident 4. Very confident 9. I don't know	1. That you will receive a fair trial if you were charged of committing a criminal act/delinquency	<input type="checkbox"/>
		2. That there will be an effective investigation if a crime is committed against you	<input type="checkbox"/>
		3. That you will be able to resolve any civil conflict that you might face by resorting to courts	<input type="checkbox"/>
		4. That you will receive police services quickly as soon as you ask for them	<input type="checkbox"/>
		5. That you will be able to receive free legal services if you needed them	<input type="checkbox"/>
		6. That Palestinian courts are well qualified	<input type="checkbox"/>
		7. That the judiciary system is independent from any external influences	<input type="checkbox"/>
		8. That you will be dealt with at equal footing before the judiciary	<input type="checkbox"/>
		9. That you will be capable of finding an appropriate and qualified lawyer when you need a lawyer's services	<input type="checkbox"/>
		10. That the police is capable of strengthening the rule of law and enforce it across the board equally without any consideration for personal or family relations	<input type="checkbox"/>
		11. That you will obtain sufficient and effective protection from the police against any external threat	<input type="checkbox"/>
		12. That in the case a ruling is issued by the court, it would be enforced by the Palestinian police/public prosecution	<input type="checkbox"/>
		<b>T2</b>	To what extent do you trust institutions of the justice sector: 1. Not confident at all 2. Not confident 3. Confident 4. Very confident 9. I don't know
2. Public prosecution	<input type="checkbox"/>		
3. Bar Association	<input type="checkbox"/>		
4. Courts	<input type="checkbox"/>		
5. Ministry of Justice in supporting and strengthening the rule of law	<input type="checkbox"/>		
6. The Palestinian government in supporting and strengthening the rule of law	<input type="checkbox"/>		
7. The Palestinian Legislative Council in enhancing the rule of law	<input type="checkbox"/>		
8. Human rights and women organizations in strengthening the rule of law	<input type="checkbox"/>		
9. Politicians in supporting and strengthening of the rule of law	<input type="checkbox"/>		
10. The judiciary as a whole	<input type="checkbox"/>		
11. The political parties in supporting and strengthening the rule of law	<input type="checkbox"/>		
12. Ministry of Interior	<input type="checkbox"/>		

<b>T3</b>	During the past 12 months, have you participated in any awareness-raising or educational workshops or attended meetings or events regarding the subject of security and justice in the following fields: 1. Yes 2. No	1. Mechanisms and procedures of lawsuits (Lawsuits proceedings)	<input type="checkbox"/>
		2. Law on family protection and personal status law (drafts or bills)	<input type="checkbox"/>
		3. Human rights principles	<input type="checkbox"/>
		4. Palestinian legislations and laws	<input type="checkbox"/>
		5. Role of Palestinian police and security agencies	<input type="checkbox"/>
		6. Cases of domestic violence	<input type="checkbox"/>
		7. Other/specify .....	<input type="checkbox"/>
<b>C01</b>	Are you aware of the existence of an Anti-Corruption Commission in Palestine? 1. Yes 2. No ( <b>End of Questionnaire</b> )		<input type="checkbox"/>
<b>C02</b>	To what extent do you have confidence in the work of the Anti-Corruption Commission? 1. Not confident at all. 2. Not confident 3. Confident 4. Very confident 9. I don't know		<input type="checkbox"/>
<b>C03</b>	To what extent are you satisfied with the performance of the Anti-Corruption Commission? 1. Not satisfied at all 2. Not satisfied 3. Satisfied 4. Very satisfied 9. I don't know		<input type="checkbox"/>

**(End of questionnaire)**