Palestinian Central Bureau of Statistics (PCBS)

Releases Main findings of the ICT Business Survey, 2009

Noticeable increase of both access and use of ICT among economic establishments during the past two years.

Use of Computer

According the results of the ICT Business Survey, 29.6% of the total number of the establishments used computers in the Palestinian Territory in the year 2009, compared with 21.3% of establishments in the Palestinian Territory in 2007. The use of computers by establishments in the West Bank in 2009 reached 32.7% compared with 22.4% in Gaza Strip. Noticeably, the highest rate for computer use in the West Bank was 88.5% for establishments that have ten employees and over. On the other hand, the rate for the establishments with (0-4) employees reached 28.9% and for the establishments with (5-9) employees was 59.7%.

Use of Internet

Moreover, 20.4% of the total number of establishments accessed the internet in 2009, compared with 12.7% of establishments in the Palestinian Territory in 2007. The access to internet by establishments in the West Bank reached 21.3% compared with 18.5% in Gaza Strip.

E-commerce

The survey findings showed that the rate of establishments, which carried e-commerce transactions was 4.2% in 2009, compared with 2.3% of establishments in the Palestinian Territory in 2007. The Percentage of establishments that have website was 4.0% of the total number of establishments in the Palestinian Territory in 2009 compared with 2.6% of establishments in 2007. Establishments that own web site in the West Bank amounted to 4.9% compared with 2.0% for establishments in Gaza Strip.

Human Resources

The findings of the survey revealed that the rate of ICT specialists, employed by economic establishments in 2009 was 7 employees per 100 Employees, compared with 4 employees per 100 employees of establishments in the Palestinian Territory in 2007. The results also showed that the number of employees who know how to use computer in 2009 was 54 per 100 employees compared with 43 per 100 employees of establishments in the Palestinian Territory in 2007. The number of employees who know how to use computer in 2009 reached 54 per 100 employees in the West Bank, and 56 in Gaza Strip. The number of employees who use computer, employed by economic establishments in 2009, was 29 per 100 employees compared with 22 employees of establishments in the Palestinian Territory in 2007. The number of employees who use computer in the West Bank reached 32 Per 100 employees compared with 21 employees in Gaza Strip.

Research &Development (R&D)

Data showed that the percentage of establishments that performed R&D activities related to ICT increased to 1.6% of the total establishments in the Palestinian Territory for the year 2009 compared with 1.2% of establishments in the Palestinian Territory in 2007.