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2011 2011 .1 1-1 (%34.4) / %29.7 %33.5 .2011 2011 2-1 / (%28.4 %26.6) %27.5 .2011 2011 3-1 %94.8 2011 %4.6 .%0.6 .2 1-2 : / %48.2 %44.6) 2011 ,(%66.7 .(%19.6) %21.8 %33.3 2-2 %77.3 2011 %46.6

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Tables

2011 2011 :1

Table 1: Percentage of the Active Industrial Enterprises Witnessed Improvement in their Situation During the Second Quarter 2011 Compared to the First Quarter 2011 for the Main Indicators by Region

| | Region | | |
|---|-----------|------------|-----------------------|
| Indicator | West Bank | Gaza Strip | Palestinian Territory |
| Enterprise's performance in general | 34.4 | 29.7 | 33.5 |
| Production situation | 32.1 | 28.4 | 31.4 |
| Employees' productivity | 26.1 | 27.0 | 26.3 |
| Obtaining needed raw materials and inputs | 12.9 | 24.7 | 14.9 |
| Regularity of work | 16.6 | 24.3 | 18.0 |
| Transporting finished goods to market | 13.8 | 29.7 | 16.6 |
| Financial situations | 26.6 | 28.4 | 27.5 |
| Banks' credits & facilities | 3.7 | 1.4 | 3.3 |
| Value of sales | 30.1 | 28.4 | 29.8 |

Table 2: Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Opinions of Main Indicators
During the Second Quarter 2011 Compared to the First Quarter 2011 in the Palestinian Territory

| Indicator | Total | Not Applicable | Worse | / About the Same/ Unchanged | Better |
|---|-------|-------------------|-------|--------------------------------------|--------|
| Enterprise's performance in general | 100 | : | 22.5 | 44.0 | 33.5 |
| Production situation | 100 | : | 22.5 | 46.1 | 31.4 |
| Employees' productivity | 100 | : | 14.7 | 59.0 | 26.3 |
| Obtaining needed raw materials and inputs | 100 | : | 14.7 | 70.4 | 14.9 |
| Regularity of work | 100 | : | 10.8 | 71.2 | 18.0 |
| Transporting finished goods to market | 100 | 8.5 | 13.3 | 61.6 | 16.6 |
| Financial situations | 100 | : | 28.1 | 44.4 | 27.5 |
| Banks' credits & facilities | 100 | 67.6 | 3.3 | 25.8 | 3.3 |
| Value of sales | 100 | : | 26.2 | 44.0 | 29.8 |

(:)Not Applicable

Table 3: Percentage Distribution of Owners/Managers of the Active Industrial Enterprises According to the Reasons of the Decline in Sales Level by Region During the Second Quarter 2011

| Reason | Gaza Strip | West Bank | Palestinian Territory | | | |
|---|------------|-----------|-----------------------|---|---|---|
| Difficulties in exporting finished goods | - | 8.7 | 7.3 | | | |
| Decline in consumer's purchasing power | 66.7 | 44.6 | 48.2 | | | |
| Obstacles related to Marketing of Products | - | 3.3 | 2.7 | (|) | |
| Competing products | 33.3 | 19.6 | 21.8 | | | |
| Reasons Related Seasonally | - | 5.4 | 4.5 | | | |
| Military check points/lisraeili actions/ closures | - | 1.1 | 0.9 | 1 | | 1 |
| Lack of capital needed for the development of the institution | - | 5.4 | 4.5 | | | |
| Higher fees and taxes | - | 5.4 | 4.5 | | | |
| The instability of government systems (political instability) | - | 4.3 | 3.6 | (|) | |
| Lack of trained workers | - | - | - | | | |
| Other | - | 2.2 | 2.0 | | | |
| Total | 100 | 100 | 100 | | | |

(-) No Observations in the Sample

Table 4: Percentage Distribution of Owners/Managers of the Active Industrial Enterprises According to Their Opinions on the Existence of Competing Products During the Second Quarter 2011 by Region

| Existence of competing products | Gaza Strip | West Bank | Palestinian Territory | |
|---------------------------------|------------|-----------|--------------------------|--|
| There is competition | 98.6 | 92.0 | 93.1 | |
| There is no competition | 1.4 | 8.0 | 6.9 | |
| Total | 100 | 100 | 100 | |

Table 5: Percentage Distribution of the Owners\ Managers of the Active Industrial Enterprises According to their Opinions on the Type of Existing Competition During the Second Quarter 2011 by Region

| Type of Competition | Gaza Strip | West Bank | Palestinian Territory | |
|---------------------|------------|-----------|-----------------------|--|
| Local | 61.1 | 59.2 | 59.5 | |
| Foreign | 2.8 | 13.7 | 11.7 | |
| Both | 36.1 | 27.1 | 28.8 | |
| Total | 100 | 100 | 100 | |

Table 6: Expectations of Owners/ Managers of the Active Industrial Enterprises about anticipated Improvement of Main Indicators Related to their Enterprises for the Third Quarter 2011 Compared to the Second Quarter 2011 by Region

| Indicator | Gaza Strip | West Bank | Palestinian Territory |
|---|------------|-----------|-----------------------|
| Enterprise's performance in general | 32.4 | 38.1 | 37.1 |
| Production situation | 32.4 | 37.8 | 36.9 |
| Volume of sales | 32.4 | 38.1 | 37.1 |
| Employees' productivity | 29.7 | 31.2 | 31.0 |
| Obtaining needed raw materials and inputs | 29.7 | 17.8 | 19.9 |
| Regularity of work | 29.7 | 21.2 | 22.7 |
| Transporting finished goods to market | 31.1 | 20.7 | 22.5 |
| Financial situations | 31.1 | 30.1 | 30.3 |
| Banks' credits & facilities | 1.4 | 4.3 | 3.8 |

Table 7: Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Expectations of Main Indicators for the Third Quarter 2011 Compared to the Second Quarter 2011 in the Palestinian Territory

| | | | | 1 | |
|---|-------|---------------|-------|------------------------------|--------|
| Indicator | Total | Don't Know | Worse | About the Same/ Unchanged | Better |
| Enterprise's performance in general | 100 | 2.8 | 25.3 | 34.8 | 37.1 |
| Production situation | 100 | 2.6 | 25.0 | 35.5 | 36.9 |
| Volume of sales | 100 | 3.1 | 26.7 | 33.1 | 37.1 |
| Employees productivity | 100 | 2.4 | 16.2 | 50.4 | 31.0 |
| Obtaining needed raw materials and inputs | 100 | 4.7 | 14.9 | 60.5 | 19.9 |
| Regularity of work | 100 | 11.6 | 16.3 | 49.4 | 22.7 |
| Transporting finished goods to market | 100 | 11.4 | 13.7 | 52.4 | 22.5 |
| Financial situations | 100 | 10.2 | 24.5 | 35.0 | 30.3 |
| Banks credits & facilities | 100 | 66.7 | 3.5 | 26.0 | 3.8 |

Table 8: Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Views About the Satisfaction Level on Services Provided by Governmental and Private Enterprises During the Second Quarter 2011 by Region

| 10.1.60 | | المجموع | | | | | | |
|---|-----------------------|---------|------------|---------------|-----------|--|--|--|
| Kind of Service | Region | Total | Don't Know | Not-satisfied | satisfied | | | |
| Infrastructure and facilities | | | | | | | | |
| Electricity supply | Palestinian Territory | 100 | 0.2 | 33.2 | 66.6 | | | |
| | West bank | 100 | 0.3 | 21.8 | 77.9 | | | |
| | Gaza strip | 100 | 0.0 | 86.5 | 13.5 | | | |
| | Palestinian Territory | 100 | 0.9 | 37.2 | 61.9 | | | |
| Water supply | West bank | 100 | 0.6 | 32.1 | 67.3 | | | |
| | Gaza strip | 100 | 2.7 | 60.8 | 36.5 | | | |
| The society of and de | Palestinian Territory | 100 | 0.7 | 40.0 | 59.3 | | | |
| The quality of roads | West bank | 100 | 0.6 | 36.1 | 63.3 | | | |
| | Gaza strip | 100 | 1.4 | 58.1 | 40.5 | | | |
| T | Palestinian Territory | 100 | 3.1 | 27.5 | 69.4 | | | |
| Transport and Communications | West bank | 100 | 2.9 | 24.1 | 73.0 | | | |
| | Gaza strip | 100 | 4.1 | 43.2 | 52.7 | | | |
| | Palestinian Territory | 100 | 25.8 | 21.5 | 52.7 | | | |
| Access to industrial areas | West bank | 100 | 18.1 | 20.6 | 61.3 | | | |
| | Gaza strip | 100 | 62.1 | 25.7 | 12.2 | | | |
| The judicial system and conflict resolution | l . | | | | | | | |
| | Palestinian Territory | 100 | 10.4 | 13.0 | 76.6 | | | |
| Fairness of the police | West bank | 100 | 5.4 | 11.5 | 83.1 | | | |
| | Gaza strip | 100 | 33.8 | 20.3 | 45.9 | | | |
| | Palestinian Territory | 100 | 15.9 | 25.5 | 58.6 | | | |
| Effectiveness of the courts | West bank | 100 | 12.3 | 26.1 | 61.6 | | | |
| | Gaza strip | 100 | 32.4 | 23.0 | 44.6 | | | |

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Table 8 (Cont.): Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Views About the Satisfaction Level on Services Provided by Governmental and Private Enterprises During the Second Quarter 2011 by Region

| | | المجموع | | | | |
|--|-----------------------|---------|---------------|---------------|-----------|--|
| Kind of Service | Region | Total | Don't Know | Not-satisfied | satisfied | |
| Facilities | | | | | | |
| | Palestinian Territory | 100 | 30.4 | 14.9 | 54.7 | |
| To obtain the necessary permits and licenses | West bank | 100 | 21.2 | 16.0 | 62.8 | |
| | Gaza strip | 100 | 74.0 | 9.6 | 16.4 | |
| | Palestinian Territory | 100 | 53.0 | 23.5 | 23.5 | |
| Providing information to enterprises | West bank | 100 | 47.8 | 24.4 | 27.8 | |
| | Gaza strip | 100 | 78.1 | 19.2 | 2.7 | |
| Promotion of policies that serve the | Palestinian Territory | 100 | 57.1 | 24.2 | 18.7 | |
| development of institutions | West bank | 100 | 52.7 | 25.2 | 22.1 | |
| | Gaza strip | 100 | 78.1 | 19.2 | 2.7 | |
| Laws and regulations | | | | | | |
| | Palestinian Territory | 100 | 6.8 | 49.9 | 43.3 | |
| Tax rate | West bank | 100 | 6.3 | 45.3 | 48.4 | |
| | Gaza strip | 100 | 9.5 | 71.6 | 18.9 | |
| | Palestinian Territory | 100 | 9.3 | 41.1 | 49.6 | |
| Tax administration | West bank | 100 | 9.1 | 34.7 | 56.2 | |
| | Gaza strip | 100 | 9.5 | 71.6 | 18.9 | |
| | Palestinian Territory | 100 | 9.7 | 28.4 | 61.9 | |
| Licenses and permits | West bank | 100 | 8.3 | 21.5 | 70.2 | |
| | Gaza strip | 100 | 16.2 | 60.8 | 23.0 | |

2011 / :() 8
Table 8 (Cont.): Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Views About the Satisfaction Level on Services Provided by Governmental and Private Enterprises During the Second Quarter 2011 by Region

| 10.1.10 | B | المجموع | | | | | | |
|--|-----------------------|---------|------------|---------------|-----------|-----|---|---|
| Kind of Service | Region | Total | Don't Know | Not-satisfied | satisfied | | | |
| | Palestinian Territory | 100 | 12.1 | 23.7 | 64.2 | | | |
| Labor laws | West bank | 100 | 9.8 | 17.2 | 73.0 | | | |
| | Gaza strip | 100 | 22.9 | 54.1 | 23.0 | | | |
| Services | | | | | | | | |
| | Palestinian Territory | 100 | 7.1 | 8.5 | 84.4 | | | |
| Telecommunications | West bank | 100 | 4.0 | 6.0 | 90.0 | | | |
| | Gaza strip | 100 | 21.6 | 20.3 | 58.1 | | | |
| | Palestinian Territory | 100 | 43.2 | 12.8 | 44.0 | | | |
| Internet Service | West bank | 100 | 36.4 | 12.9 | 50.7 | | | |
| | Gaza strip | 100 | 75.6 | 12.2 | 12.2 | | | |
| | Palestinian Territory | 100 | 61.7 | 27.0 | 11.3 | | | |
| Access to governmental consulting and training | West bank | 100 | 57.0 | 29.2 | 13.8 | | | |
| | Gaza strip | 100 | 83.8 | 16.2 | 0.0 | | | |
| Access to information (industrial technology | Palestinian Territory | 100 | 59.8 | 23.4 | 16.8 | 1 |) | |
| Access to information (industrial technology, markets, global conventions, financial grants, | West bank | 100 | 54.7 | 24.9 | 20.4 | (, | ı | i |
| etc) | Gaza strip | 100 | 83.8 | 16.2 | 0.0 | | | |

Table 9: Percentage Distribution of the Frequency of Loans Requested From the Banks According to the Owners/Managers of the Active Industrial Enterprises During the Second Quarter 2011 by Region

| Frequency | Gaza Strip | West Bank | Palestinian Territory | |
|-----------------|------------|-----------|-----------------------|---|
| No loan request | 98.6 | 94.0 | 94.8 | |
| Once | 1.4 | 5.1 | 4.6 | |
| 2 or more | 0.0 | 0.9 | 0.6 | 2 |
| Total | 100 | 100 | 100 | |

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Table 9: Percentage Distribution of the Frequency of Accepted and Rejected Loans From the Banks which Requested by the Owners/Managers of the Active Industrial Enterprises During the Second Quarter 2011 by Region

| Frequency | Gaza Strip | West Bank | Palestinian Territory | |
|-----------------------|------------|-----------|-----------------------|--|
| The loan was accepted | 100.0 | 95.2 | 95.5 | |
| The loan was rejected | - | 4.8 | 4.5 | |
| Total | 100 | 100 | 100 | |

(-) No Observations in the Sample

Table 10: Percentage Distribution of the Reasons for Refusal of Loans Requested From the Banks According to the Owners/ Managers
Of the Active Industrial Enterprises During the Second Quarter 2011 by Region

| Reason for Refusal | Gaza Strip | West Bank | Palestinian Territory | |
|---|------------|-----------|--------------------------|--|
| Insufficient guarantees on the quality and quantity | - | 0.0 | 0.0 | |
| High business risk from the viewpoint of funding enterprise | - | 100.0 | 100.0 | |
| Total | 100 | 100 | 100 | |

Table 11: Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Views about Obstacles Related to Export Activities during the Second Quarter 2011 by Region

| Problems | Region | المجموع Total | Don't Know | No difficulty | There's a difficulty | |
|---|-----------------------|------------------|---------------|------------------|----------------------|--|
| Commitment to international market requirements | Palestinian Territory | : | : | : | : | |
| | West bank | 100 | 0.0 | 87.5 | 12.5 | |
| | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Price competition in the export market | West bank | 100 | 0.0 | 76.1 | 23.9 | |
| | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Compliance to quantity demanded and delivery time | West bank | 100 | 0.0 | 86.4 | 13.6 | |
| denier, mile | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Marketing ability | West bank | 100 | 2.3 | 81.8 | 15.9 | |
| | Gaza strip | - | - | - | - | |
| Regular delivery of raw materials | Palestinian Territory | : | : | : | : | |
| | West bank | 100 | 1.1 | 65.9 | 33.0 | |
| | Gaza strip | - | - | - | - | |

⁽⁻⁾ No Exports from Gaza Strip

(:) Not shown

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Table 11 (Cont.): Percentage Distribution of Owners/ Managers of the Active Industrial Enterprises According to Their Views About Obstacles Related to Export Activities During the Second Quarter 2011 by Region

| Problems | Region | المجموع Total | Don't Know | No difficulty | There's a difficulty | |
|--|-----------------------|------------------|---------------|------------------|----------------------|--|
| | Palestinian Territory | : | : | : | : | |
| Regular achievement of export | West bank | 100 | 4.5 | 62.5 | 33.0 | |
| | Gaza strip | - | - | - | - | |
| Palestinian export regulation and | Palestinian Territory | : | : | : | : | |
| licensing | West bank | 100 | 3.4 | 83.0 | 13.6 | |
| | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Information access to the foreign market | West bank | 100 | 10.2 | 62.5 | 27.3 | |
| | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Traveling problems imposed on entering foreign markets | West bank | 100 | 4.5 | 56.9 | 38.6 | |
| Torong Tima No. | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Costumer payment guarantee | West bank | 100 | 1.1 | 52.3 | 46.6 | |
| | Gaza strip | - | - | - | - | |
| | Palestinian Territory | : | : | : | : | |
| Closing entries | West bank | 100 | 0.0 | 22.7 | 77.3 | |
| | Gaza strip | - | - | - | - | |

⁽⁻⁾ No Exports from Gaza Strip

(:) Not shown

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Table 12: Mechanism of Finding Customers in the Export Market used by Active Industrial Enterprises During the Second Quarter 2011 by Region (Percentage)

| Approaching Customers | Gaza Strip | West Bank | Palestinian Territory | |
|--|------------|-----------|-----------------------|--|
| Market research | - | 27.3 | : | |
| Information gathered from chamber of Commerce industrial union etc | - | 17.0 | : | |
| Participate in international exhibitions and organized business missions | - | 29.5 | : | |
| Self-organized visits to the export market | - | 34.1 | : | |
| Personal relationships and contacts | - | 94.3 | : | |
| Through internet | - | 18.2 | : | |
| Customer self initiative | - | 64.8 | : | |

(-) No Exports from Gaza Strip

غير مبين (:) Not shown